

Opinion Survey, Parent

Advice to Administrators

Survey Design

The following opinion survey has been adapted from the Victorian Department of Education and Training in Victoria, Australia. It is designed to gather opinions about the following aspects of parent satisfaction with the school; Teaching Quality, Academic Rigour, Student Reporting, General Environment, Customer Responsiveness and General Satisfaction levels.

Each question relates to one of these aspects and, although the questions are distributed throughout the survey, the averaged responses to them are grouped together under those headings as follows.

Teaching Quality

- Question 1 Teachers at our school motivate my child to want to learn
- Question 6 My child's teachers are committed and enthusiastic in their approach to teaching
- Question 11 Teachers at our school provide a stimulating and challenging environment for my child
- Question 16 My child receives high quality teaching
- Question 21 My child's teachers care if my child is not doing as well as she/he can

Academic Rigour

- Question 2 Our school is meeting the academic needs of my child
- Question 7 Our school has high academic standards
- Question 12 Our school has realistic educational expectations of my child
- Question 17 Our school is meeting the social needs of my child
- Question 22 Our school provides sufficient challenge for my child in other areas (eg sport/music)

Student Reporting

- Question 3 My child's school reports are informative in that they indicate achievement level
- Question 8 My child's school reports are comprehensive
- Question 13 The staff members at our school are approachable (by parents)
- Question 18 Our school provides helpful information about my child's progress

General Environment

- Question 4 The student behaviour management policy at our school is fair and reasonable
- Question 9 Our school is caring
- Question 14 Our school has high standards of student behaviour
- Question 19 Our school has a safe and secure environment

Customer Responsiveness

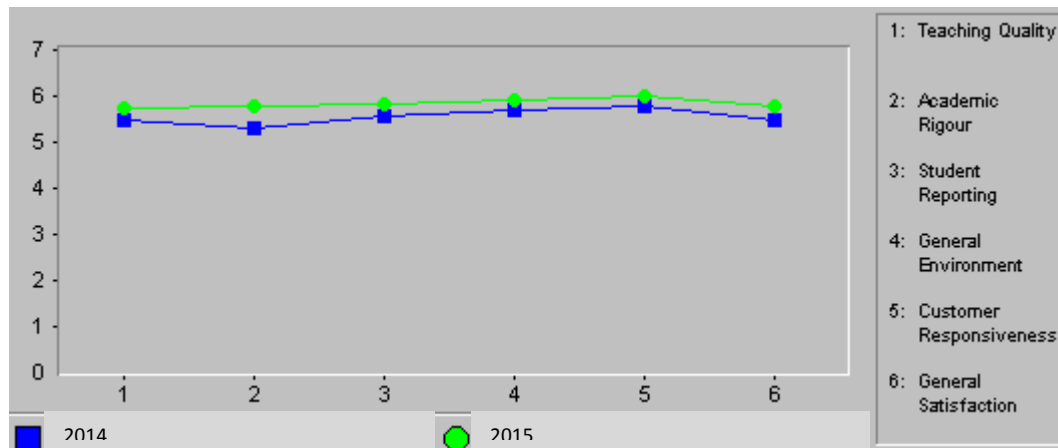
- Question 5 The school takes the concerns I have seriously
- Question 10 Our school is managed well
- Question 15 I believe there is effective educational leadership within our school
- Question 20 I am given the opportunity to be involved in our school's educational activities

General Satisfaction

Question 23 Overall, I am satisfied with the education of my child

The averaged results for each question under those headings are then averaged again to give an overall result for each aspect. These results are then compared with those of the previous year to indicate whether or not levels of parent satisfaction have improved.

For example;



Aspect	2014 Average	2015 Average
Teaching Quality	5.47	6.13
Academic Rigour	5.30	6.31
Student Reporting	5.57	6.16
General Environment	5.68	6.20
Customer Responsiveness	5.77	6.37
General Satisfaction	5.48	6.34

Survey Management

In the newsletter, alert families to the survey being distributed two weeks and one week before it is sent home. Provide a deadline of one week for the completed surveys to be returned to the school. One week after the surveys have been sent home, put a reminder in the newsletter that they were due back at school but can still be returned by a certain date.

Ideally, you need a return rate of 85% or more of the surveys for the results to be valid. This means that the office staff may need to telephone families individually to encourage them to complete and return their survey. A return rate of below 85% is still useful but the lower the rate becomes the less representative the results are.

Date Survey Registered: October, 2015

Sunny Hills College

Parent Opinion Survey

Middle Years Campus

The opinions of parents at the school are an important indicator of how well the school is meeting the needs of the students. Each year, parents are asked to answer a brief questionnaire about our school. Your views are very important to us and we would greatly appreciate if you answer the questions and return them to the school.

Because all responses are confidential, please do not place your name on the form.

The questions have been designed to be answered quite readily. Research has shown that people's immediate response is usually the most accurate - therefore please don't spend too much time thinking about each question unless it is really necessary.

Please complete the questions and place the form in the box provided at the front office of either campus at school.

Please answer the following brief questions about your eldest child attending the school, either by circling the appropriate response, or by supplying the requested information:

Grade level of eldest child attending the school: _____

Does your family speak English at home?: Yes No

Gender of eldest child attending the school: Female Male

How are your fees paid? (Please circle one): Self Employer Scholarship

Please read each of the following statements about your school and indicate the extent to which you agree or disagree with each of them.

Circle one number ONLY for each statement (eg. 1, 2, 3, 4, 5, 6, 7)

	Don't Know	Strongly Disagree						Strongly Agree
1 Teachers at our school motivate my child to want to learn.	1	2	3	4	5	6	7	
2 Our school is meeting the academic needs of my child.	1	2	3	4	5	6	7	
3 My child's school reports are informative in that they indicate achievement level.	1	2	3	4	5	6	7	
4 The student behaviour management policy at our school is fair and reasonable.	1	2	3	4	5	6	7	
5 Our school takes the concerns I have seriously.	1	2	3	4	5	6	7	
6 My child's teachers are committed and enthusiastic in their approach to teaching.	1	2	3	4	5	6	7	
7 Our school has high academic standards.	1	2	3	4	5	6	7	
8 My child's school reports are comprehensive.	1	2	3	4	5	6	7	
9 Our school is caring.	1	2	3	4	5	6	7	
10 Our school is managed well.	1	2	3	4	5	6	7	
11 Teachers at our school provide a stimulating and challenging environment for my child.	1	2	3	4	5	6	7	
12 Our school has realistic educational expectations of my child.	1	2	3	4	5	6	7	
13 The staff members at our school are approachable (by parents).	1	2	3	4	5	6	7	
14 Our school has high standards of student behaviour.	1	2	3	4	5	6	7	
15 I believe there is effective educational leadership within our school.	1	2	3	4	5	6	7	
16 My child receives high quality teaching.	1	2	3	4	5	6	7	
17 Our school is meeting the social needs of my child.	1	2	3	4	5	6	7	
18 Our school provides helpful information about my child's progress.	1	2	3	4	5	6	7	
19 Our school has a safe and secure environment.	1	2	3	4	5	6	7	
20 I am given the opportunity to be involved in our school's educational activities.	1	2	3	4	5	6	7	
21 My child's teachers care if my child is not doing as well as he/she can.	1	2	3	4	5	6	7	
22 Our school provides sufficient challenge for my child in other areas (eg. sport/music)	1	2	3	4	5	6	7	
23 Overall, I am satisfied with the education of my child.	1	2	3	4	5	6	7	

Campus Questions

	Don't Know	Strongly Disagree					Strongly Agree
24	1	2	3	4	5	6	7
25	1	2	3	4	5	6	7
26	1	2	3	4	5	6	7
27	1	2	3	4	5	6	7
28	1	2	3	4	5	6	7

What suggestions do you have for improving the school?

(For example, do you know of other schools, local organisations or businesses that do things better; such as "the staff in the school office could improve their service by looking at that offered at the Eastville Community Library").

Subjects being taught:

The standard of work expected:

Grounds / buildings:

How the students are taught:

Discipline/welfare:

How the school is run:

Student reports:

Parental involvement:

Are there any other comments you would like to make?

Thank you very much for your time and thoughts.

**The information you have provided will help the school
enhance the quality of education for your children.**